

Patient Flow – Bed Turnover Terminology

Term	Definition
APF	Altera Patient Flow
BTO	Bed TurnOver
IME	Intelligent Matching Engine
CAM	Centralized Assignment Manager
IVR	Interactive Voice Response
Assets	Physical items used by hospitals – right now PAGERS
Message Event	A message that is triggered by certain actions in the system and sent to designated recipients. Message Events have configurable options such as what info will be included in the message and the delivery method for message.
Message Subscriptions	Used to identify who (person, org, role) receives various message events.
Zones	Groups of beds/ rooms that a housekeeper is responsible for.
Clean Type	Identifies the type of cleaning that is required for a bed.
Clean Priority	Order in which the cleaning job is to take place (as defined by facility).
Isolation Attribute	Characteristic applied to room based upon presence of pathogens/ need for specific clean type (ex. Airborne Isolation requires a specific airing time prior to the housekeeper entering the room).
Housekeeping Qualifications	Used to identify skill sets that housekeepers may or may not have (ex. curtain puller vs. curtain hanger).
Housekeeper Role	HK Manager, HK Supervisor and Housekeeper
Users	In BTO, users are the individual housekeepers who will be assigned to jobs in the system and their supervisors/ managers.
Schedule Templates	A list of all schedules that are used for EVS housekeeping staff
Break Types	In v10, breaks can be pre-defined, quantified and assigned (ex. 10 minute break, 15 minute break, 30 minute meal break, 45 minute meal break).